# 

OPERATION DOCUMENT TITLE

Installing and supporting the solution

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# Document information

## Document version

|  |  |  |
| --- | --- | --- |
| Version | Author e-mail | Description |
| 1.0 | trlb@kea.dk | Initial draft |
|  |  |  |

## Approval List

|  |  |  |
| --- | --- | --- |
| Who | Function | E-mail |
| Nikolaj B. Hemmeshøj | Head of Enterprise Architecture | nibh@kea.dk |
| Jarl Tuxen | Chief Information Security Officer | jart@kea.dk |

## Confidentiality Rating

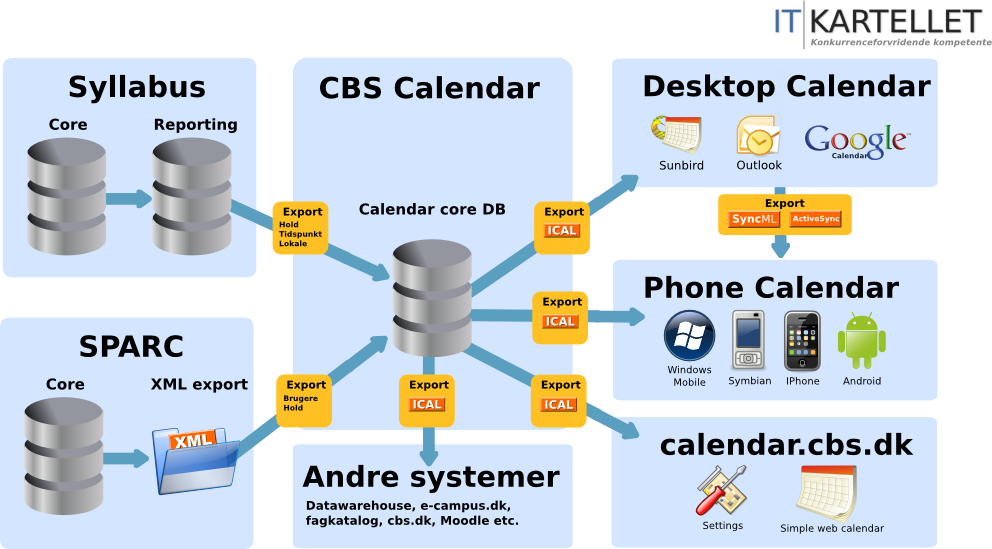
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| Rating |  |
| Company Confidential | X |
| Non Confidential |  |

# General

General description of solution at a high level (very short).

# Architecture Overview

Description of components involved and drawing of architecture



# **Requirements**

**Internet browsers:**

Due to our application being a Graphical User Interface application (GUI) then there is no need our application to support any web browsers.

**Internet Connection:**

Our application runs over the host’s local area network (LAN) connection. Therefore, there is no need for an internet connection to be present for the application to work.

**Operating Systems:**

Our application is supported by the following operating systems:

1. Windows Vista, 7, 8 and 8.1
2. Mac OS X
3. Linux

**Hard Drive:**

There is no specific requirement for the hard drive.

**RAM:**

Since our program is designed for 2-50 users the RAM requirement for the application is 4 GB, so the program will run smoothly.

**CPU:**

Pentium or newer

# Installation Manual

How to install the application. References to basic installations of infrastructure with configuration information.

# Operation Manuel

How to start up/shut down system.

How to back up, get to log files etc.

# Troubleshooting guide

How to solve problems.

FAQ

When A happens, do B.

# Traceability Matrix

Bi-directional traceability of Requirements to Code.