# 

OPERATION DOCUMENT TITLE

Installing and supporting the solution

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# Document information

## Document version

|  |  |  |
| --- | --- | --- |
| Version | Author e-mail | Description |
| 1.0 | trlb@kea.dk | Initial draft |
|  |  |  |

## Approval List

|  |  |  |
| --- | --- | --- |
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## Confidentiality Rating

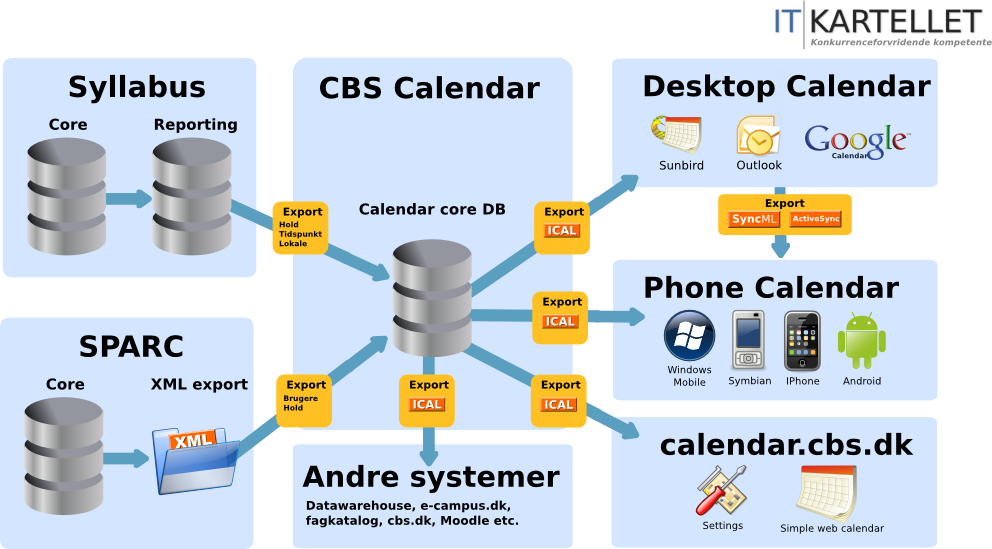
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| --- | --- |
| Rating |  |
| Company Confidential | X |
| Non Confidential |  |

# General

General description of solution at a high level (very short).

# Architecture Overview

Description of components involved and drawing of architecture



# **Requirements**

**Internet browsers:**

Due to our application being a Graphical User Interface application (GUI) then there is no need our application to support any web browsers.

**Internet Connection:**

Our application runs over the host’s local area network (LAN) connection. Therefore, there is no need for an internet connection to be present for the application to work.

**Operating Systems:**

Our application is supported by the following operating systems:

1. Windows Vista, 7, 8 and 8.1
2. Mac OS X
3. Linux

**Hard Drive:**

There is no specific requirement for the hard drive.

**RAM:**

Since our program is designed for 2-50 users the RAM requirement for the application is 4 GB, so the program will run smoothly.

**CPU:**

Pentium or newer

**MySQL Workbench**

MySQL Workbench is not required to be installed on the system in order to run a MySQL Server but MySQL Workbench is a great tool to use in addition to monitoring database connections on your server. When installing MySQL Workbench there are however some requirements that need to be fulfilled before it will run on your system. Depending on your operating system then the requirements are as follows:

1. ***Windows***

* Microsoft .NET 4.0 Framework (If needed – download available [here](http://www.microsoft.com/en-us/download/details.aspx?id=17851))
* Microsoft Visual C++ 2013 Redistributable Package (MSVC2013) (If needed - download available [here](http://www.microsoft.com/en-us/download/details.aspx?id=40784))
* Windows 7 or above

1. ***Linux and Mac OS X***

* The requirements for Linux are embedded within their respective packages. Use the platform specific tool (for example, yum or apt) to install the package and their dependencies.

# Installation Manual

How to install the application. References to basic installations of infrastructure with configuration information.

# Operation Manuel

How to start up/shut down system.

How to back up, get to log files etc.

# Troubleshooting guide

How to solve problems.

FAQ

When A happens, do B.

# Traceability Matrix

Bi-directional traceability of Requirements to Code.